



March 18, 2020

Dear customer,

In the midst of our current COVID-19 challenges, we wanted to reach out to customers to ensure you are aware that, as always, Just Us! continues to hold our community and customers as our utmost priority. For this reason we wanted to reassure everyone that we are doing everything we can to ensure a healthy workplace for our workers and healthy spaces and products for our customers.

For years, Just Us! has followed an extensive HACCP program in our roasting and warehouse facilities. HACCP ensures tight controls are maintained on those who enter our facilities and when authorized personnel enter the facility, the hygiene practices they are required to use. Additionally, the sanitation program within our roastery and warehouse has always been regular and thorough to maintain such HACCP standards.

For the past two weeks, Just Us! has also put additional, more rigorous sanitation policies in place both within our roasting facilities as well as within our coffeehouses and office spaces. As added precautions we have provided additional education to our staff about hygiene and sanitation to ensure we are all on the same page and maintaining the highest standards possible. Sick leave policies have been relaxed and travel has been tightly restricted with self-isolation protocols implemented for any workers that may have been travelling out of province in the last two weeks.

Just Us! continues to monitor WHO as well as Federal and Provincial health authorities advisories so that we may evolve our practices as necessary.

If you have any questions regarding this, please email us at info@justuscoffee.com.

Best wishes,

Just Us! Coffee Roasters Co-op